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OAISYS Voice Documentation Technology Garners Industry Attention

OAISYS Solutions Highlighted Via Speaking Engagement at ITEXPO East 2009, Joint Marketing Campaign with Mitel

Tempe, Ariz., January 27, 2009: OAISYS[®], an industry leading provider of call recording solutions for small- and medium-sized businesses (SMB) and call centers, today announced that OAISYS president Brian Spencer has accepted an invitation to present a session titled, “Protecting Business Assets Through Voice Documentation” at TMC’s INTERNET TELEPHONY[®] Conference & EXPO East 2009 on February 4, 2009 at the Miami Beach Convention Center in Miami, Florida.

“We are very pleased that Brian Spencer will be participating in this year’s show. OAISYS is widely recognized and respected as an industry leader, and I am confident that our attendees will appreciate and value the opportunity to hear his perspective on the benefits of voice documentation for businesses,” said TMC president and conference chairman, Rich Tehrani.

Additionally, OAISYS is collaborating with Mitel[®], a leading provider of unified communications solutions, to market the value of voice documentation technology for the healthcare market. The OAISYS product portfolio, which includes the award-winning Talkument[™] and Tracer software solutions, works in tandem with Mitel’s leading communications platforms, allowing medical offices to document phone-based conversations for use in claims management, patient service and overall process improvement.

Patent-pending OAISYS Portable Voice Document (PVD) technology enables users to store and organize digital recordings of important business telephone conversations. These recorded interactions can be used to improve business practices and increase the productivity and collaboration of an organization’s workforce.

“OAISYS provides businesses throughout all industries with the tools they need to strengthen customer retention and revenue protection efforts. Specific to the healthcare sector, OAISYS voice documentation solutions offer considerable, tangible ROI for medical practices. We’re extremely excited to communicate those benefits in a relationship with Mitel, a true leader within the communications industry,” said Spencer.



“Mitel’s best-in-class portfolio of communications solutions generate significant value for healthcare providers,” said Steven De Korne, Mitel U.S. vice president of marketing. “The seamless integration with the OAISYS voice documentation solutions provides our mutual customers with the ability to effectively record, retrieve and manage their phone conversations to increase employee communications and customer service.”

About OAISYS

OAISYS (www.oaisys.com) is a premier developer of customer interaction solutions for small-to medium-size businesses and call centers. Our solutions help companies attract and retain customers by digitally capturing customer interactions for simple retrieval, playback and management through intuitive interfaces to fit various user needs. We integrate with leading telephone systems to provide a communications solution that enables companies and employees to communicate more quickly, easily and efficiently.

About Mitel

Mitel delivers flexibility and simplicity in smart unified communications solutions and applications for organizations of all sizes. Combined with a full range of managed services that include voice and data network design and traffic provisioning, custom application development, and attractive financing options, Mitel is reinventing how successful organizations gain competitive advantage by easily collaborating and communicating over distance and time with customers, colleagues and partners. Mitel's (www.mitel.com) U.S. headquarters are in Phoenix, Arizona. Global headquarters are in Ottawa, Canada, with offices, partners and resellers worldwide.

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