



Notice of Temporary OAISYS Support Services Unavailability

OVERVIEW

OAISYS is committed to delivering solutions and service that solve our customers' business problems simply, directly and reliably. Accomplishing this goal requires the unique efforts of each and every OAISYS employee working in unison.

To effectively communicate our vision and expand employee participation and input across all of our business operations, we will be temporarily shutting down outward facing services, including Technical Support, Training, Sales Support and Fulfillment, for a set of onsite company meetings occurring Thursday, January 26th and Friday, January 27th.

While our commitment to total employee involvement is indeed vital to our success, our most important commitment is to our end users and resellers with an immediate need; so exceptions will be made for customers whose systems are in a "down" condition and require immediate emergency support assistance to get back on-line.

New installation support should be scheduled to account for our two days of closure. Any messages left will be prioritized and followed up on as quickly as possible.

We thank you for your understanding and patience as we work together to bring our resellers and customers the best possible experience in the year to come.