



OAISYS to Exhibit at Two Major UK Events

Will Showcase Product Advances and Mobile Call Recording Updates for FSA Compliance

TEMPE, Ariz., Sept. 28, 2011 – [OAISYS](#)[®], a leader in business call recording and contact center management solutions, announced today it will exhibit at both the upcoming [Convergence Summit South 2011](#), Oct. 4–5, and the [Call Centre & Customer Management Expo](#), Oct. 11–12. Both appearances will showcase the latest advancements in the OAISYS [Talkument](#) voice documentation and [Tracer](#) interaction management software applications, including advances in mobile telephone call recording.

Since 2002, the Convergence Summits have built themselves into a leading forum for exhibitors to showcase their products and for attendees to take advantage of well-developed educational presentations and seminars on the latest advances in voice, mobile and data communications. Held at the Surrey Hall, Sandown Park, Portsmouth Rd., Esher, Surrey, and billed as “the Largest UK Channel Event of the Year,” this summit promises to be the most expansive to date, with more than 100 leading suppliers and 2,000 attendees. OAISYS will appear in Stand 41.

The Call Centre & Customer Management Expo is designed to assist attendees to source new products and services, learn about innovative best practices and provide an unrivalled networking environment. With more than 200 leading suppliers, a host of free educational features — including high profile Keynotes, and four dedicated Solutions Theatres — Call Centre & Customer Management Expo is billed as one of the year’s must-attend events. OAISYS will appear in Stand B17.

In addition to showcasing OAISYS’ solutions’ many new features and enhancements to benefit the enterprise space and public sector, staff will be discussing solution advancements to help businesses in the financial services industry address impending Financial Services Authority (FSA) call recording regulations. These new regulations, which take effect November 14, 2011, require FSA-regulated investment banks, stockbrokers and dealers to ensure “relevant conversations” on mobile phones are recorded and stored for six months. In combination with intelligent call routing technology, the OAISYS platform can now deliver robust, seamless and centralized mobile call recording functionality.

“These events are always a fantastic opportunity to demonstrate the benefits we bring to the multiple audiences we serve,” said Kevin Burns, OAISYS, Ltd., Managing Director. “They each draw their own unique attendances, with just the right degree of overlap. By showcasing our solutions at both, we can achieve a much broader scope of communication than we could at either one alone. This is of particular import in highlighting our newly expanded mobile recording capabilities for FSA compliance.”

About OAISYS:

OAISYS (www.oaisys.com) is a leading developer of call recording and contact center management solutions for a wide range of organizations, from small- to medium-sized businesses to multi-site large enterprises. The OAISYS voice documentation and interaction management solutions help companies within a variety of industries — including healthcare, automotive dealerships, financial services and the public sector — attract and retain customers by digitally capturing phone-based interactions for simple retrieval, playback and management. Compatible with leading business communications system providers, OAISYS Tracer and Talkument applications help companies improve risk management, quality assurance, customer retention, dispute resolution, regulatory compliance requirements and other critical business concerns. OAISYS is headquartered in Tempe, Ariz. OAISYS Limited is located in Cambridge, England.

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