



OAISYS Call Recording Solutions Receive Mitel-Approved Test Certification

Ensures Secure Call Recording on Mitel 3300 IP Communications Platform

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Tempe, Ariz.; April, 30, 2009: [OAISYS](#)[®] a leading developer of call recording technology, is pleased to announce that their [Talkument](#)[®] voice documentation and [Tracer](#) call center management software solutions have achieved Mitel[®]-Approved Test (MAT) Certification on the [Mitel 3300 IP Communications Platform](#) (ICP).

OAISYS is a Gold Preferred member of the [Mitel Solutions Alliance](#) (MSA), a comprehensive program enabling third-party partners to successfully create products and services that tightly integrate and / or interoperate with Mitel's core business communications portfolio.

The award-winning OAISYS Talkument and Tracer solutions were subjected to extensive testing through the MSA Interoperability Certification Program, which verified their ability to record Mitel encrypted voice streams without compromising the security, reliability or resiliency of the Mitel 3300 ICP. This integration further enhances the flexibility of OAISYS call recording solutions, allowing secure, centralized IP call recording in distributed organizations on the 3300 ICP.

The Mitel Secure Recording Connector (SRC) is a software solution that enables the OAISYS Talkument and Tracer call recording applications to integrate directly with the 3300 ICP while preserving the benefits and added security of voice encryption. This enhanced level of secure call recording interoperability can prove especially valuable for organizations within such industries as financial services, healthcare and public safety.

“We are extremely proud to have achieved MAT certification,” said OAISYS President Brian Spencer. “OAISYS is committed to providing tightly integrated and secure call recording solutions to our customers, and this certification from Mitel, a leader in business communications solutions, reinforces that commitment. Organizations using the 3300 ICP can rest assured that OAISYS solutions will safely and securely address their call recording needs.”

“Building and maintaining the right technology relationships to deliver customers with high value integrated solutions is a critical component of success in the current business communications marketplace,” said David Lowenstein, Director of Business Development for MSA. “By working with best-of-breed companies like OAISYS, Mitel is better positioned to deliver complete solutions that address the specific business challenges of our customers.”



OAISYS solutions are widely deployed in such diverse industries as healthcare, debt collections, transportation, construction and financial institutions. OAISYS provides users with the ability to capture, search for, play back, annotate and share telephone conversations via an intuitive user interface. Customers benefit through increased efficiency, reduced miscommunication errors, enhanced liability protection and simplified regulatory compliance management.

About OAISYS

OAISYS (www.oaisys.com) is a premier developer of customer interaction solutions for small-to medium-size businesses and call centers. Our solutions help companies attract and retain customers by digitally capturing customer interactions for simple retrieval, playback and management through intuitive interfaces to fit various user needs. We integrate with leading telephone systems to provide a communications solution that enables companies and employees to communicate more quickly, easily and efficiently.

About Mitel

Mitel delivers flexibility and simplicity in smart unified communications solutions and applications for organizations of all sizes. Combined with a full range of managed services that include voice and data network design and traffic provisioning, custom application development, and attractive financing options, Mitel is reinventing how successful organizations gain competitive advantage by easily collaborating and communicating over distance and time with customers, colleagues and partners. Mitel's (www.mitel.com) U.S. headquarters are in Phoenix, Arizona. Global headquarters are in Ottawa, Canada, with offices, partners and resellers worldwide.

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