



OAISYS Receives Mitel DataNet CommSource Vendor of the Year Award

Call Recording Leader to Exhibit at Mitel MPower Asia Conference

TEMPE, Ariz., September 13, 2010 —[OAISYS](#)®, a leader in business call recording and contact center management solutions, today announced it received the [Mitel](#)® DataNet CommSource Vendor of the Year Award for the fourth consecutive year.

The Mitel DataNet CommSource division provides an extensive portfolio of add-on, peripheral and application-specific communication products designed specifically to integrate with and enhance the Mitel core product line.

“This recognition is a great honor for us,” said OAISYS president Brian Spencer. “It shows not only the value of our call recording solutions for the wide variety of industries Mitel serves but also demonstrates our commitment to channel partner integrations, reseller relationships, customer service and support. Our partnership with Mitel has been mutually rewarding on many levels, and to be their leading third-party vendor for four straight years reinforces that fact better than any other metric I can think of.”

Ryan Donovan, national sales director for Mitel DataNet CommSource, said, “OAISYS offers companies exceptional opportunities for business process improvements, regulatory compliance and liability protection. Their dedication to providing the Mitel channel with products and support of the highest quality, and their commitment to serving their resellers and end-users, has once again put OAISYS in the top position among our Mitel DataNet CommSource vendors.”

In support of its successful strategic relationship with Mitel and to help drive global market penetration, OAISYS will be sponsoring and exhibiting at Mitel’s MPower Asia Conference being held September 14–16 in Phuket, Thailand, at the Hilton Phuket Arcadia Resort and Spa. The event will attract more than 50 channel partners from Australia and Asia, with over 100 individual attendees expected to appear.

“Market demand for OAISYS call recording solutions continues to thrive, and we’ve seen especially strong interest in the Asia-Pacific business region,” said OAISYS director of international business Jack Wikselaar. “Our appearance at the Mitel MPower Conference provides the perfect forum for us to demonstrate the powerful, flexible and seamless integrations we’ve developed with Mitel’s business communications portfolio. We’ve created a proven and rewarding value proposition for Mitel resellers in the Americas and Europe and now look forward to extending that success into Asia.”

OAISYS offers two award-winning software solutions to address the call recording and contact center management needs of any business environment and any size organization. [Tracer](#), the professional interaction management solution for contact centers, allows businesses to record calls, conduct live and auto call monitoring, evaluate and rank employee performance and archive calls for later playback and review. [Talkument](#)®, which is bundled with Tracer in an unlimited user license or available for purchase as a stand-alone application, is a voice documentation solution that enables individual businesspeople to store, organize, play back, annotate and share calls for collaboration and process compliance. Both products utilize patent-pending OAISYS Portable Voice Document (PVD™) technology as their core foundations.

About OAISYS:

OAISYS® (www.oaisys.com) is a leading developer of call recording and contact center management solutions for a wide range of organizations, from small- to medium-sized businesses to multi-site large enterprises. The OAISYS voice documentation and interaction management solutions help companies within a variety of industries—including healthcare, automotive dealerships, financial services, and the public sector—attract and retain customers by digitally capturing phone-based interactions for simple retrieval, playback and management. Compatible with leading business communications system providers, including Avaya, Mitel, ShoreTel and Toshiba, OAISYS [Tracer](#) and [Talkument](#) applications help companies improve risk management, quality assurance, customer retention, dispute resolution, regulatory compliance requirements and other critical business concerns. OAISYS is headquartered in Tempe, Ariz. OAISYS Limited is located in Cambridge, England.

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OAISYS PR Contacts:

Teri Sawyer, T&Co.

714-536-8407

terisawyer@me.com

Roland Murphy, OAISYS

888-496-9040, ext. 1020

roland_murphy@oaisys.com