



OAISYS to Exhibit 7.0 Call Recording Solutions at UK's Unified Communications Expo

Will Showcase New Innovations to a Global Audience

TEMPE, Ariz., and Cambridge, England, Mar. 1, 2011 — [OAISYS®](#), a leader in business call recording and contact center management solutions, today announced it will be exhibiting its [Talkument®](#) and [Tracer](#) solutions at the [Unified Communications Expo](#) at the Olympia Exhibition Centre in London. OAISYS will also be highlighting the new features upcoming in its version 7.0 release.

Hosted by [Imago Techmedia](#), the Unified Communications Expo is a major global showcase of leading communication solutions in the areas of voice, cloud, mobile, visual, collaboration and customer technologies.

OAISYS will be exhibiting its solutions at Stand 318.

“We have made major commitments and investments in the global market in recent years,” said OAISYS President Brian Spencer. “Worldwide, businesses of all sizes, from four-seat offices to the largest enterprises, have realized the benefits our solutions provide, and we have developed an ever-growing global network of channel partners. We feel the advances available in version 7.0 will bring even greater benefits to our users, and we are excited to showcase them at this global event.”

Now available for early adopter field trials, version 7.0 delivers multiple user-requested features, public safety enhancements and key functionality aimed at simplifying solution administration and enhancing overall performance for the enterprise market.

Engineered to support virtualized deployments and compatible with leading IP business communication systems, including those from Avaya, Mitel, ShoreTel, Toshiba and others, the Talkument and Tracer call recording solutions help companies improve customer service, reduce costs, increase revenue and drive overall profitability.

Specific features incorporated into version 7.0 of the OAISYS software solutions include:

- Active Directory Integration;
- 64-Bit Windows Support;
- Enhanced Screen Recording Flexibility;
- Multiple MiTAI Connections;
- Quality Monitoring Enhancements;
- Automatic Locator Identification (ALI); and
- Spoken Time Overlay during recordings.

OAISYS solutions address operational needs of businesses everywhere, such as Payment Card Industry Data and Security Standard (PCI DSS) compliance and those of particular interest to businesses in the

UK dealing with Financial Services Authority (FSA) guidelines. OAISYS solutions help ensure businesses' call recordings meet PCI DSS and FSA requirements with features such as permissions-based call retrieval, configurable storage, logs, audit trails, encryption and security. In version 7.0, OAISYS introduces Variable Data Retention, which allows users to stage and purge calls based on call filters or identifying information, further simplifying PCI and FSA compliance.

"Since opening up in the UK and the wider global arena with the establishment of OAISYS Limited, we have aggressively expanded our network of resellers and significantly increased European revenue," said Kevin Burns, OAISYS Ltd. managing director. "With the combination of OAISYS' commitment to its channel partners and to delivering innovative, business-relevant technology advances, we are certain this will be a winning event."

About Talkument:

Talkument personal voice documentation and collaboration software utilizes patent-pending OAISYS Portable Voice Document (PVD™) technology to create digital media documents from business telephone calls, making them available to organize, retrieve, play back, annotate and share as needed. It provides company-wide control over risk management, quality assurance, customer retention, dispute resolution and other critical business concerns.

About Tracer:

Tracer is the industry's leading call recording solution for contact centers. Tracer also leverages OAISYS PVD technology paired with advanced contact center management features, including customizable employee performance evaluations, live and auto call monitoring, quality and resource utilization reporting and synchronized desktop video recording capabilities.

About OAISYS:

OAISYS® (www.oaisys.com) is a leading developer of call recording and contact center management solutions for a wide range of organizations, from small- to medium-sized businesses to multi-site large enterprises. The OAISYS voice documentation and interaction management solutions help companies within a variety of industries—including healthcare, automotive dealerships, financial services, and the public sector—attract and retain customers by digitally capturing phone-based interactions for simple retrieval, playback and management. Compatible with leading business communications system providers, including Avaya, Mitel, ShoreTel and Toshiba, OAISYS [Tracer](#) and [Talkument](#) applications help companies improve risk management, quality assurance, customer retention, dispute resolution, regulatory compliance requirements and other critical business concerns. OAISYS is headquartered in Tempe, Ariz. OAISYS Limited is located in Cambridge, England.

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