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OAISYS® Announces Talkument™ Voice Documentation Solution for Small-to-Medium-Sized Businesses

Tempe, Ariz.; May 16, 2007: Ushering in the next era of business documentation, OAISYS today announced the release of Talkument: The Leader in Voice Documentation.

Unlike traditional call-center and compliance-based call recording solutions, Talkument brings the power to securely store, organize, comment upon and share telephone-based business conversations to the individual businessperson. Talkument turns a business call into a secure yet sharable “document” that can be annotated with a user’s notes or keywords that can all be used to dynamically search for or share voice documents.

Talkument does for phone calls what e-mail did for letters and memos in terms of retrieval and collaboration. A voice document captures a digital copy of telephone calls for users to comment upon, share and retain. A communications appliance, Talkument connects with a wide range of digital and IP telephone systems to let users record, organize and collaborate using their voice documents.

“If you’re old enough to remember doing business before the 1990s, you remember the lag in being able to act upon written communications,” said OAISYS President Jack Wikselaar. “To achieve consensus a document had to be copied and distributed by hand, post or interoffice mail. When email became widely available, the usability of written communication in business skyrocketed. Users were able to create, retain, organize and share them in real time.”

“With Talkument, telephone conversations now have the same collaborative ability. Rather than taking notes on a call, then creating a recollected account of the content, users can simply highlight the relevant portion of a conversation, insert their comments and share the conversation itself with whoever needs to act on the information.”

Talkument is available in two versions: Talkument and Talkument Small Office. Talkument Small Office supports up to 20 IP endpoints, upgradeable to 48 for an added charge. Talkument supports up to two (2) T-1 / PRI interfaces or 48 IP endpoints.

Talkument begins beta on July 16, with orders for general release accepted beginning on October 1 of this year. An overview of the product is available now at <http://www.oaisys.com/talkument/talkumentflash.html>.

About OAISYS: OAISYS is a premiere developer of customer interaction solutions for small to medium size businesses and call centers. Our solutions help companies attract and retain customers by digitally capturing customer interactions for simple retrieval, playback and management through intuitive interfaces to fit various users’ needs. Our solutions integrate with leading telephone systems to provide a communications solution that enables companies and employees to communicate more quickly, easily and efficiently.

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