

OAISYS[®] Recording Solutions: Upgrading to Tracer Version 6

Overview

The purpose of this document is to outline what steps are necessary to upgrade the software on your current OAISYS Recording System.

Upgrading Tracer Version 5 to Tracer Version 6

Tracer version 5 upgrades to version 6 require the use of an upgrade wizard. Please email us at installs@oaisys.com to get the necessary information and documentation. Version 5.5 should be installed before upgrading to version 6.

Upgrading Tracer Version 4 to Tracer Version 6

Upgrades from Tracer version 4 to Tracer version 6 must be scheduled through OAISYS Tech Support by emailing installs@oaisys.com. We will provide the necessary documentation and go through the process with you.

Please contact us as soon as possible to schedule an upgrade. Currently, we are scheduling about one week out.

Please note your Tracer 4 system **must meet the following requirements** for upgrade:

- 1 GB RAM
- OS must be XP Pro or 2003 Server
- The minimum version of Tracer 4 is 4.0.1619

Additional considerations:

- Admin and User interface differences (user training is highly recommended)
- Age of and use of system (how many ports, % of time “busy” and number of users)
- Staging folder structure (Backup Staging process)
- Requirement of .NET 3.5 SP1 at each desktop (client software)
- More robust SQL Database structure (usage and size constraints)