

Version 5.5.2400.0

The following symptoms have been fixed with this build:

Replicator service connecting to Shoretel Level2(Multi-node sites)
TRM memory consumption (SMDR with 3rd party API Interface)
TRM 'System.OutOfMemoryException' Crash
TRM-lost connection (SRS sites)
Missing call id names (Triton Board)
Cannot insert duplicate key row in object 'dbo.CallOutsidePartyNumbers'
Mitel SRC - Multiple Stream_Start events for same device causes static
No audio on some trunks(Triton Board)
Permissions for Call Filter based on ACD Groups
Failed to delete all or a portion of a PVD Recording
Alarm 2002 occurs when we fail to import a PVD due to a violation of a unique-key constraint in SQL

Version: 5.5.2393.0

The following symptoms have been fixed with this build:

SMDR syncing up problems / integration with Harris 20/20
Evaluation failsto import because notes are too long
Add support for Beep Tones for SRC Release 2
Mitel SRC – Multiple Recorded / Not Recorded issues
Timeout when re-signing the client-install files, after a Server name (or IP address) change
Mitel 3300 / Axxess - Alarm 2015 - Recording Corrupt - Housekeeping error -
Axxess trunkside "stuck" call - Ten hour duration
CTSReportEngine DB is not backed up with other DBs - as part of nightly backup
Shoretel TAPI Wav - VAT crashes sometimes

Note: If you are running anything prior 5.5 it is recommended you un-install OAI SYS Recording Server software prior to running the new software. The uninstall does not remove configuration or database files.