

Version 6.1.1280-6.1.1284

Enhancements for Mitel 3300 integration – Compiled with 4.0 SDK (Mitai)

Enhancements to Alarm Service – handles email alert text better

Language Localization enhancements for Spanish, Portuguese, and French

Updated WinDriver for tap board licensing

Enhancements to allow Port Descriptions to be editable

Upgrade / conversion fix when upgrading from Tracer 4 to version 6

Helps address 3013 ‘Lost connection to Triton Service’ Alarm

Helps address 3018 Timeout messages during Housekeeping

Removes non-service affecting ‘Kernal32’ message in VAT log

Version 6.1.1278

Enhancements for Mitel 3300 integration – Compiled with 4.0 SDK (Mitai)

Enhancements to Alarm Service – handles email alert text better

Versions 6.1.1261- 6.1.1264

Language Localization enhancements for Spanish, Portuguese, and French

Fix for Voice Assistant Triton (VAT) crash – RTP station side configuration

Enhancements to Desktop Client and Management Studio to make buttons visible

Corrects “entry already exists” error received when playing calls

Enhancements to Desktop Client to handle multiple calls on a single station

Enhancements to Desktop Client to better handle ACD events with Agent ID

Enhancements to Avaya TSAPI integration related to conference calls

Corrects “SXERR_Missing_Reqd_Attribute” error for Mitel 3300 integration

Supports NGX boards (when using 5.3 Audiocode driver)

Corrects when Recording Ports are showing “Not Responding” state

6.1.1240

Corrects VOIP setting screen to prevent configuring more than 192 ports

Enhancements to language localization - French

Corrects Hot Key functionality in Management Studio

Enhancements to Avaya TSAPI integration related to trunk events

Enhancements to Mitel 3300 Mitai integration – retry SXOpenPBX every 120 seconds

(see below for more)

6.1.1225 (hot-fixes for 6.0 – recommendations to upgrade from 6.0 to 6.1)

Corrects “found a valid call port” problem on Toshiba VoIP tap with secondary DN’s
Corrects an issue that prevents emailing calls as part of After-Call Action
Corrects upgrade failure CTSdevices 6.0.1067
Corrects issue with RTP tap and Mitel 3300 phones (support for 802.1Q packet header)
Corrects issue for Triton Service losing connection
Corrects “arithmetic” error when adding or changing a user
Corrects alarm “error: Worker thread fail to execute callback”
Support for IgnoreALLISDNEvents in registry key for VAT
Corrects problem related to audio missing in PVD if PVD is corrupt
Corrects an all ring hunt group issue for Axxess station tap
Corrects error “stop recording because port is reserved” for Mitel 3300
Corrects error “Alarm 2002- Database update failed! cannot insert duplicate key row”
Corrects error “OCX: vvpRuntimeError – Record File Failed: an unnamed file”
Corrects issue where a call is stuck in “Live Calls” application
Corrects issue with Avaya Definity “Unformatted” format
Enhancements to CTI connections _ Mitel Level2
Enhancements to Database connections and timeout alarms (Historian/Housekeeping)
Corrects “Enumeration man not execute error” when using Desktop Client
Corrects SMDR setup for Nortel/Norstar
Corrects issues related to importing extension data (Axxess only)
Corrects Timeout issue when two users access a Shared folder