

**You can not upgrade from version 5 directly to this software. You must use the upgrade wizard to upgrade from version 5 to version 6 (see web page for link to directions).**

**Version 6.0.1531**

**The following symptoms have been fixed with this build:**

Mitel Secondary DN support for 3300 & SRC Tap (contact Support for application note)  
RTP Packet Capture and Combo Mode (for those systems using different VoIP type per port)  
Intermittant PVD missing issue  
SRS Client TSCC Codec missing from Setup Issue  
Toshiba stops recording when customer presses Record to VoiceMail button on phone (may need updated Level2 Service software from Toshiba)  
Toshiba ACD Agent Missing from Lists  
Export to GRID bug  
Ability to Delete Evaluation Issue  
Email Agent Eval issue